UCaaS Solution

The Communication Tool Built For Business

Empowering your workforce with streamlined communications to deliver next-level customer service has never been easier with our UCaaS Solution! See how working with us can better benefit your business today!

Affordability

Ditch the bulky and expensive PBX closet and opt for a solution that fits your business with monthly subscriptions for only what you need.

Reliability

Redundancy features help to mitigate risks in the event of outages, giving you business continuity and peace of mind.

Scalability

Manage users and update quickly as needed giving you the flexibility to grow easily and cost effectively.

Analytics & Reporting

See staff efficiency for handle times, answer speed, resolution, and more. Get real-time and historical data and easy user dashboards.

Mobility

Staff has access to an easy-to-use platform that can be used from any device offering remote and on-the-go work models.

Collaboration

UCaaS solutions provide the ability to connect with colleagues from anywhere with collaboration tools that make it easy.

YOUR SUCCESS LIES IN HOW YOU LEVERAGE THE TOOLS AT YOUR DISPOSAL

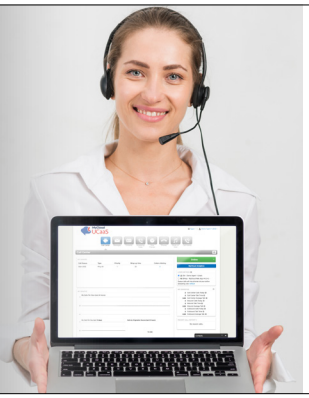
The functionality you get from our UCaaS solution allows you to spend more time on the side of your business that satisfies your bottom line. Staff can work more productively and efficiently on day-to-day tasks with a simple, all-in-one communications platform. Our robust, feature-rich platform puts you ahead of the competition and right where customers need you, where they are!

Features To Increase Your Business Efficiency

Call Management

- Call Queues
- Outgoing Caller ID
- Call Center Features & Analytics
- Call Logs
- Call Recording & Transcription
- Auto Attendant & IVR
- Location Intelligent Emergency Calling

Call Center

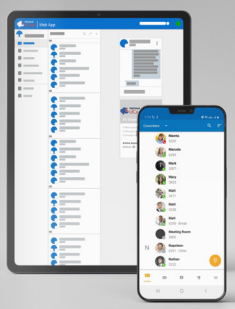


- Instant Messaging (IM)
- Presence Indicators
- Business SMS & MMS
- Integrations
- Automatic Call Distribution
- Listen, Whisper, & Barge
- Dashboards for Real Time Monitoring & Alerts
- Sentiment Analysis
- Agent Management

Collaboration

- Audio Conference Bridges
- High-quality Voice
- Point-to-point Video
- Video Conferencing
- Webinars
- Desktop Sharing
- Application Sharing
- Web-Based Video Conferencing
- No Application Needed

User Interface & Management



- Single Pane-of-glass Design
- Easy Access To User Contacts
- Corporate Contacts Directory Access
- Update Status, Answering Rules, & More With Ease
- Visual Voicemail
- Mobile Apps
- Chat History
- Business SMS & MMS

FOR MORE INFORMATION

www.gohosted.com

(480) 977-1000

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